



NUMBER: 23-010-04 REV. A

GROUP: Body

DATE: September 9, 2004

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SUBJECT:

Passenger Compartment Floor Water Leak

OVERVIEW:

This bulletin involves sealing the opening for the evaporator hose/drain tube with RTV sealer.

MODELS:

2001 - 2004	(AN)	Dakota
2004 - 2005	(CS)	Pacifica
2001 - 2003	(DN)	Durango
2002 - 2005	(KJ)	Cherokee (International Markets)
2001 - 2004	(RS)	Caravan, Voyager, Town & Country

NOTE: **This bulletin applies to KJ vehicles that are Right Hand Drive (RHD).******

SYMPTOM/CONDITION:

Water may enter the passenger compartment between the HVAC housing and the bulkhead. A foam seal is used to seal the heater housing to the bulkhead. Condensation from the A/C evaporator can run along the evaporator drain tube and enter the passenger compartment if the seal between the HVAC housing and the bulkhead is not sealed properly. This will result in wet passenger compartment carpet when the air conditioning is operating.

DIAGNOSIS:

If the symptom exists, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
AR	04467708	RTV Sealer



Stick with the Specialists™

REPAIR PROCEDURE:

Locate the evaporator hose and drain tube opening in bulkhead at the rear of the engine compartment. Apply a bead of RTV sealer, p/n 04467708 or equivalent, to the perimeter of the opening to seal the joint between the bulkhead and the HVAC gasket and the joint between the drain tube and the HVAC gasket.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
24-65-24-92	Seal Evaporator Housing Inlet Opening to Dash Area	
	2001 - 2004 (AN)	0.3 Hrs.
	2004 - 2005 (CS)	0.2 Hrs.
	2001 - 2003 (DN)	0.3 Hrs.
	2002 - 2005 (KJ Right Hand Drive Only)	0.3 Hrs.
	2001 - 2004 (RS)	0.2 Hrs.

FAILURE CODE:

4X	Water Leak
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